

# What a service seeker can expect when they call Tahirih

## 1 The first call



When a service seeker calls Tahirih, we will explain our services, listen to their story and identify their legal needs, provide immediate safety planning and referrals to resources as needed, and share next steps.

**If a service seeker fits Tahirih's mission and we can provide services, they move on to step 2**

## 2 Advice



At this second call, the service seeker will speak with a Tahirih attorney who will answer legal questions, present possible forms of immigration relief the service seeker may qualify for, and help with more safety planning and referrals.

## 3 Retainer Meeting

The third and final step is the retainer meeting where the service seeker signs a contract to officially become a Tahirih client. The client and the Tahirih attorney will meet in person or virtually to review the contract, answer any additional questions or concerns, and formally begin representation.



**Are you an immigrant survivor who needs protection from violence or threats?**

**Call us at 1 (866) 575-0071**

9:00 a.m. - 5:00 p.m. local time